



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

## C A No. Applied For Complaint No. 47/2025

In the matter of:

Om Prakash

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

### Appearance:

1. Mr. Vinod Kumar, Counsel of the Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

### ORDER

Date of Hearing: 22<sup>nd</sup> May, 2025

Date of Order: 23<sup>rd</sup> May, 2025

### Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for waiver off wrong transferred dues of temporary disconnected connection having C A no. 350362806. The complainant is user of CA no. 100881259 installed at premises no. 748, Jheel Khureja, Near Jheel Scooter Market, Delhi-110051. Therefore, complainant requested for waiver of illegally transferred dues of other connection to the live connection of the complainant.

Attested True Copy

Secretary  
CGRF (BYPL)

  
1 of 3

Complaint No. 47/2025

2. The respondent in reply briefly stated that the present complaint has been filed by complainant seeking waiver of transfer of bill for a sum of Rs. 23950/- against C Ano. 35036806 of registered consumer namely Rajesh Chadha being transferred to the complainant bearing address F-12/8-A, Krishna Nagar, Near Main Road, Delhi-110051. Reply further stated that the complainant is guarantor for the temporary connection bearing CA No. 3503622806 whose registered consumer is Rajesh Chadha and the connection stands disconnected.
3. The complainant in its rejoinder submitted that someone has used complainant's name and address as a guarantor against the temporary connection as the ID card attached pertains to some other Om Prakash whose father's name is Kalu Ram.
4. During the course of arguments, OP agreed to the objection of the complainant that someone has forgedly used the documents of the complainant as guarantor of the temporary connection.
5. In view of the above, we are of considered opinion that the transferred dues should be reverted back.

ORDER

Complaint is allowed. Respondent is directed to revert the dues of Rs. 23950/- of Sh. Rajesh Chadha, from the bill of Om Prakash having C A no. 100881259, as the complainant is not liable to pay the said transferred dues.

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CGRF (BYPL)



2 of 3

Complaint No. 47/2025

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

*on leave*  
(H.S. SOHAL)  
MEMBER

*by*  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

*S.R. KHAN 15/25*  
(S.R. KHAN)  
MEMBER (TECH.)

*P.K. SINGH*  
(P.K. SINGH)  
CHAIRMAN

3 of 3

Attested True Copy

*Signature*  
Secretary  
CGRF (BYPL)